

Returns and Exchanges Form



YOUR NAME: _____

Product:	Qty	Reason Code	Exchange or refund? (Please circle)		Exchange to:
			E	R	
			E	R	
			E	R	
			E	R	

REASON CODES:

1. Arrived too late
2. Colour doesn't suit me
3. Incorrect colour
4. Faulty/damaged (please provide details)
5. Quality
6. Colour does not match the website image
7. Other (please tell us what the issue was)

Additional notes:

How to return or exchange your Travelwrap.

1. Please tick the relevant box to indicate if you would like a refund or exchange, and enter the most appropriate return code.
2. If requesting an exchange, please ensure you have completed the above box with what you would like to exchange your item for, and make sure you leave a contact number. If we need to take additional payment then we will contact you as soon as possible to take your card details so we can process your order.
3. Please return to:
The Travelwrap Company, 6 Copse Avenue, New Milton, Hants, BH25 6ET, UK
We would recommend sending the package back via a service that insures you for the value of the package as we will not be able to refund or exchange any items which are lost in the post.

If you need any further help or advice, please call us on: +44 (0) 1425 613731 or Email: sales@thetravelwrapcompany.com